

Cancellation Policy

August 2020

Golden Powder Guiding primarily provides multiday, lodge-based ski touring trips. These trips are run on tight margins with limited ability to provide a refund once the trip has been initiated. We understand that COVID-19 has created additional uncertainty with products of this nature, and it is with this in mind we offer the following cancellation policy:

COVID-19 restrictions or other cancellations due to events out of GPG control:

- If GPG is unable to operate due to restrictions imposed by the Canadian or provincial government, or the shutdown of other companies upon which it relies (including, but not limited to, Golden Alpine Holidays and Alpine Helicopters), GPG will offer the option of re-booking the trip for the following season if availability exists.
- The proximity of the trip date to such an event will directly affect the cash refund available to customers and will be dealt with on a case by case basis.
- All refunds are subject to credit card transaction fees and administrative charges.

Regular cancellation:

- All trips are non-refundable.
- Trips are, however, transferable. If you are unable to attend a GPG trip, we will work with you to move someone you have found into your spot on the trip. We pride ourselves on group dynamics and this will be a part of the decision process.
- It is strongly advised by GPG that all bookings are paid for with a credit card that provides appropriate trip insurance.
- It is expected that GPG that guests carry comprehensive travel insurance.

By signing, you agree that you have read and agree to the cancellation policy stated above.

Name: _____

Signature: _____

Date: _____